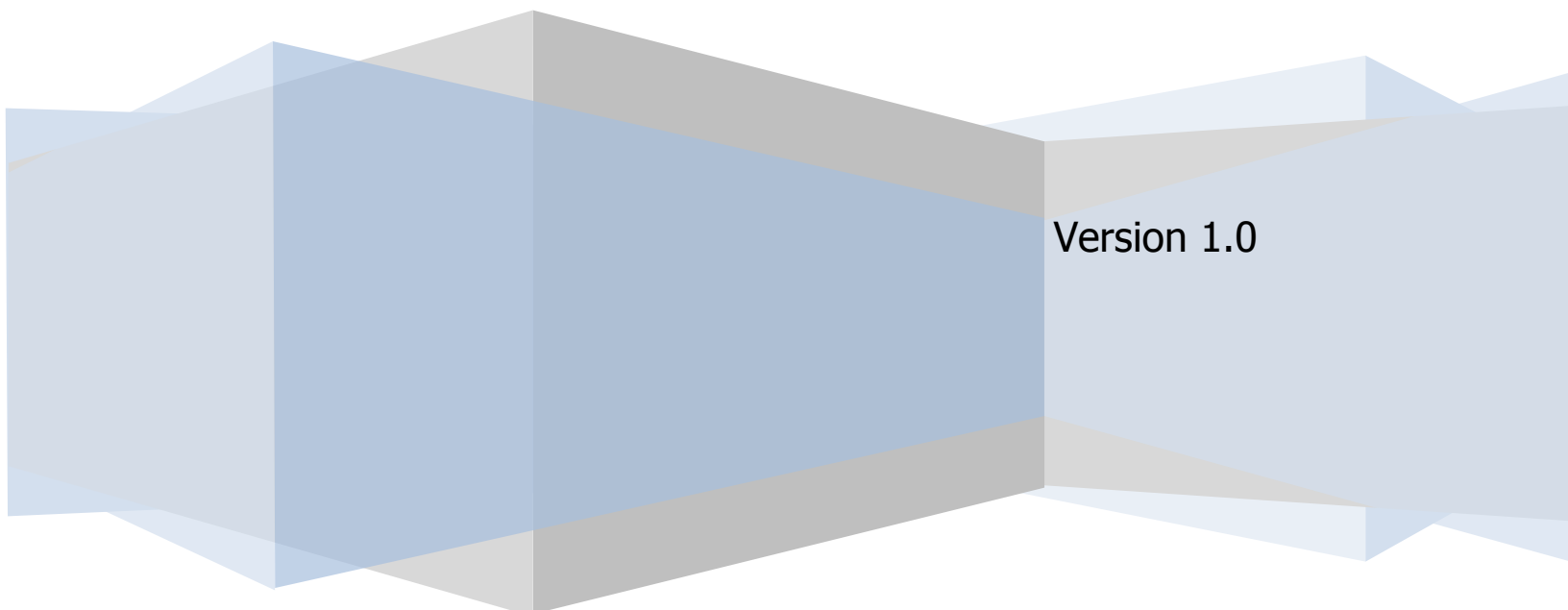


User Manual Bulk SMS Desktop



Version 1.0

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1 INTRODUCTION

The BULKSMS⁺ Client is an easy way to send sms to multiple mobile numbers including country code. With just a few clicks user can send sms using the Send Sms option, user can send text or flash or Unicode messages to customers, friends, office employees or relatives from anywhere in the world. User doesn't require any prior knowledge or special training for using the features provided in BULKSMS⁺ client.

In Send SMS, there are three ways for sending sms as follows:

- The Single Sms option provides the facility to send sms for up to 100 mobile numbers including country code,
- Bulk SMS option provides the facility to send sms by uploading text file containing mobile numbers including country code and
- Group SMS option provides the facility to send sms by adding contacts from groups or distribution list created in Address Book.

User is allowed to schedule sending of sms on a particular date and time. The entire scheduled and executing jobs are displayed in Job Management option. BULKSMS⁺ Client lets the user to create groups and distribution list and manage the contacts using the Address Book option.

In Reports, user gets the detailed credit history in Credit Details option. User can view sent sms log in SMS Report option as well as export in comma-separated format (.csv). User can also view sent sms summary in SMS Summary option.

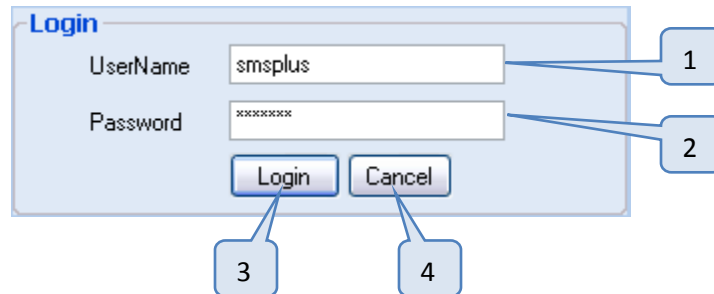
Also provides facility to manage User's details in User Profile and displays detailed coverage information of the user which can be exported in pdf format.

Features:

- ✓ World-wide price based routing system.
- ✓ Send text, Unicode and flash messages from PC to mobile numbers.
- ✓ Facility to send sms using multi-language characters (using Unicode messages)
- ✓ Fast Delivery.
- ✓ Reports for viewing detailed information of sent sms.
- ✓ Unlimited storage of contact numbers in Groups and Distribution lists.
- ✓ Accurate DLR Report.
- ✓ User friendly, does not require any prior knowledge to use.

2 LOGIN

On account creation, user will receive a mail containing the URL of the BULKSMS⁺ Client for sending messages. On visiting the link user will be shown the following page:-



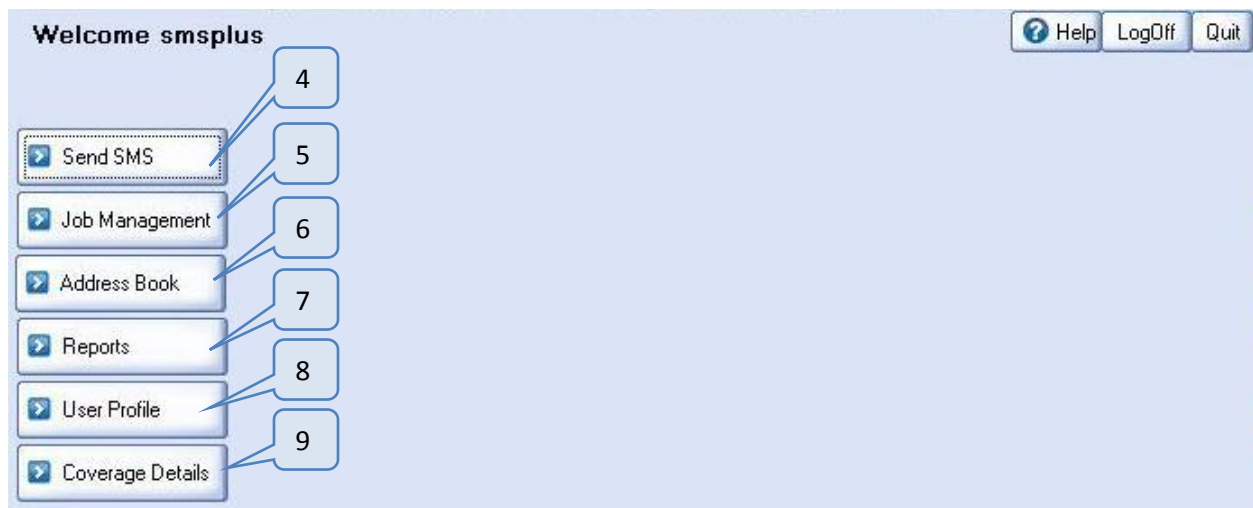
The image shows a login window titled "Login" with a light blue border. It contains two text input fields: "UserName" with the text "smsplus" and "Password" with "xxxxxxx". Below the fields are two buttons: "Login" and "Cancel". Four numbered callouts point to the fields and buttons: 1 points to the UserName field, 2 points to the Password field, 3 points to the Login button, and 4 points to the Cancel button.

1. Enter the username provided in the registration mail.
2. Enter the password provided in the registration mail.
3. Click here to Log-in to the BULKSMS⁺ Desktop
4. Click here to exit the Application

If user enters an incorrect username or password, user will be redirected back to the login page with an error message box as shown below:-



3 WELCOME PAGE



1. Username who logged into the system.
2. It will redirect user into Login form.
3. It will close the Application.
4. Click to send Single, Bulk and Group Sms.
5. Click here to view the Scheduled sms.
6. Click here to manage the Groups and Distribution lists.
7. Click here to view the Credit Details, Sms Reports and sms Summary.
8. Click here to update the user details.
9. Click here to view Coverage Details.
10. Click here to view User Manual of BULKSMS Desktop.

4 SEND SMS

The 'Send Sms' menu provides the ability to send messages through three different ways:-

1. Single Sms. Send Sms to any 100 mobile numbers including country code directly.
2. Bulk Sms. For sending messages by uploading mobile numbers including country code from a text file at a time.
3. Group Sms. For sending messages to already defined groups or the distribution list in the address book.

We will discuss each in detail in the following sections.

4.1 Single Sms:

Single SMS option enables to send messages up to 100 mobile numbers including country code at the same time. Enter the mobile numbers including country code in a comma separated format. To send a message via Single Sms, the user needs to enter the mobile no(s), sender no, message type and message.

There are three types of Senders are available:

- Allow Sender
- Save Sender
- No Sender

4.1.1 Allow Sender:

For Allow Sender, user can use only available predefined Sender.

The screenshot shows the 'Single SMS' tab selected in the 'Bulk SMS Desktop' application. The interface includes a sidebar with navigation buttons: 'Send SMS', 'Job Management', 'Address Book', 'Reports', 'User Profile', and 'Coverage Details'. The main area is titled 'Single SMS' and contains the following fields:

- Number :** A text input field containing '98797456456,7879875642'. A callout box labeled '1' points to this field.
- Sender :** A dropdown menu showing '--- Select ---'. A callout box labeled '2' points to this dropdown.
- Message type :** A dropdown menu showing '--- Select ---' with 'Test' selected below it.
- Message :** A large text area for the message content.
- Characters :** A label for the character count.
- Schedule :** A checkbox followed by three dropdown menus for selecting GMT, date (showing '9/ 9/2011'), and time (showing '6:01:38 PM').
- Buttons:** 'Send' and 'Reset' buttons at the bottom.

1. Mobile numbers including country code should be in comma separated format.
2. Select Sender from the List given.

4.1.2 Save Sender:

For Save Sender, user can have rights to add or delete his own sender to the list.

Single SMS Bulk SMS Group SMS

Single SMS

Number : 98745456451,897843543

Sender : Demo

Message type : --- Select ---

Message :

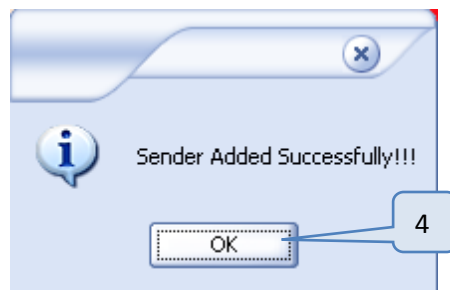
Characters :

Schedule : ☐ --- Select GMT ---

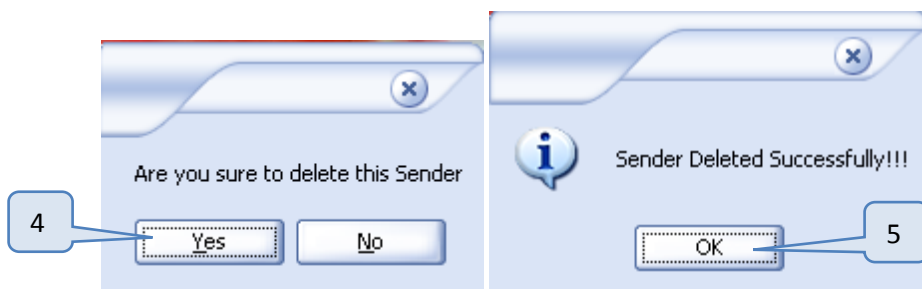
9/ 9/2011

5:25:37 PM

Send Reset



1. Mobile numbers including country code should be in comma separated format.
2. Enter Sender Name which user wants to save.
3. Click Save Button, to save the entered sender.
4. Confirmation is given after successful saving a given sender.



1. Mobile numbers including country code should be in comma separated format.
2. Select Sender to Delete.
3. Click Delete Button, to Delete the selected sender.
4. Before deleting Selected Sender, it will ask for confirmation.
5. After Clicking yes, it shows Message box of successful deletion of a selected sender.

4.1.3 No Sender:

For No Sender, user is allowed to enter any sender which he wants at the time of Message Sent.

The screenshot shows the 'Welcome smsplus' application window. On the left is a sidebar with buttons: 'Send SMS', 'Job Management', 'Address Book', 'Reports', 'User Profile', and 'Coverage Details'. The main area has tabs for 'Single SMS', 'Bulk SMS', and 'Group SMS'. The 'Single SMS' tab is active, showing a form with the following fields and callouts:

- 1: Number field containing '85637463432,8694324324'
- 2: Sender field containing 'Demo'
- 3: Message type dropdown menu set to 'Text'
- 4: Message text area containing 'Sending Text Message'
- 5: Characters field displaying '25: 1 SMS Message(s)'
- 6: Schedule checkbox, which is unchecked
- 7: Send button
- 8: Reset button

At the top right of the window are 'LogOff' and 'Quit' buttons. The form also includes a GMT selection dropdown set to '--- Select GMT ---', a date field showing '6/21/2011', and a time field showing '12:58:02 PM'.

1. Mobile numbers including country code should be in comma separated format.
2. Enter sender for the sms.
3. Select the type of the sms.
4. Enter the message to be send.
5. Display the character count for the sms to send.
6. Check to schedule the sms.
7. Click to send the sms.
8. Click to clear all the fields.

4.1.4 Sending Wap Push Message:

Users can Send Wap Push Messages by Selecting Message Type as Wap Push and should enter the Wap push URL from which Message has to be sent.

The screenshot shows the 'Bulk SMS Desktop' interface with the 'Single SMS' tab selected. The form contains the following fields and buttons:

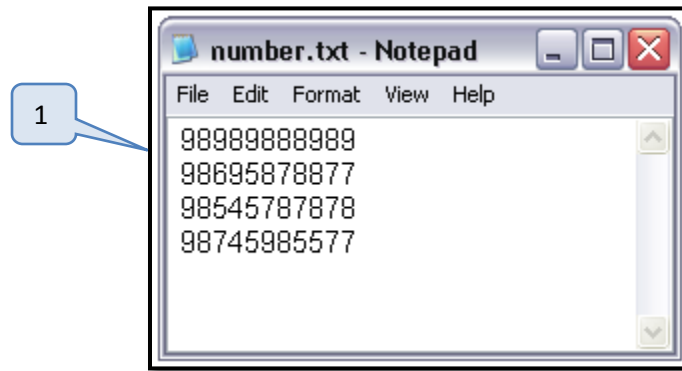
- Number :** 98745456451,897843543 (Callout 1)
- Sender :** Demo (Callout 2)
- Message type :** Wap Push (Callout 3)
- Wap Push Url :** http://www.test.com (Callout 4)
- Message :** Sending Wap Push Message (Callout 5)
- Characters :** 46 : 1 SMS Message(s) (Callout 6)
- Schedule :** ☐ (Callout 7)
- Buttons:** Send (Callout 8) and Reset (Callout 9)

1. Mobile numbers including country code should be in comma separated format.
2. Select sender for the sms.
3. Select the type of the sms.
4. Enter the Wap push Url for the Message.
5. Enter the message to be send.
6. Display the character count for the sms to send including Wap Push Url Length.
7. Check to schedule the sms.
8. Click to send the sms.
9. Click to clear all the fields.

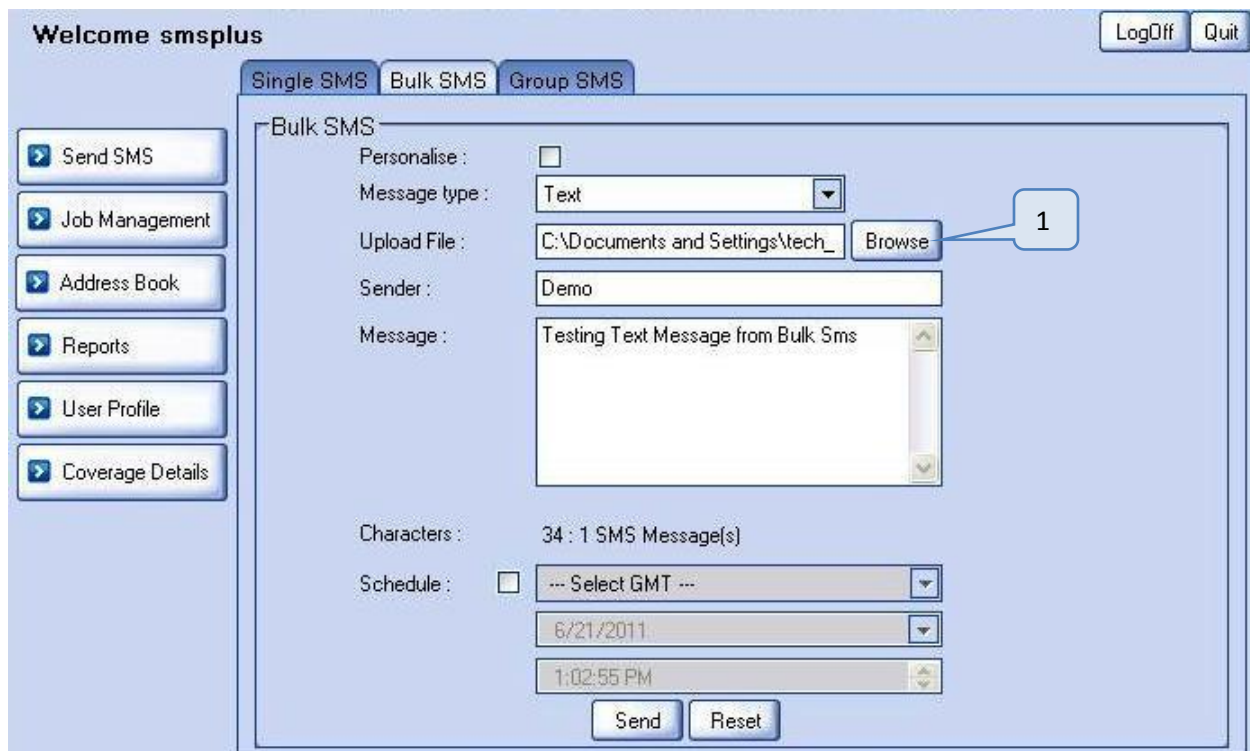
4.2 Bulk Sms:

Bulk SMS option provides facility to send SMS to multiple users just by selecting text file (.txt) or comma-separated file (.csv) containing mobile numbers including country code in a line separated format as shown below.

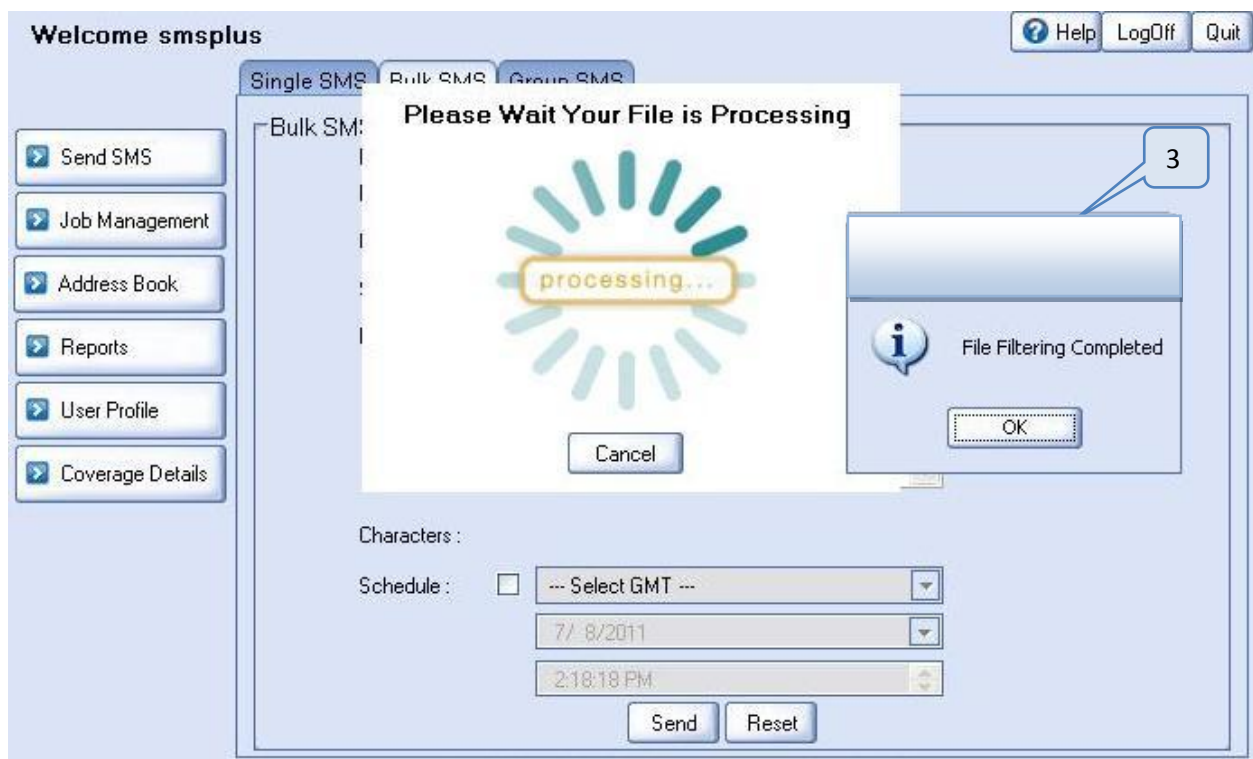
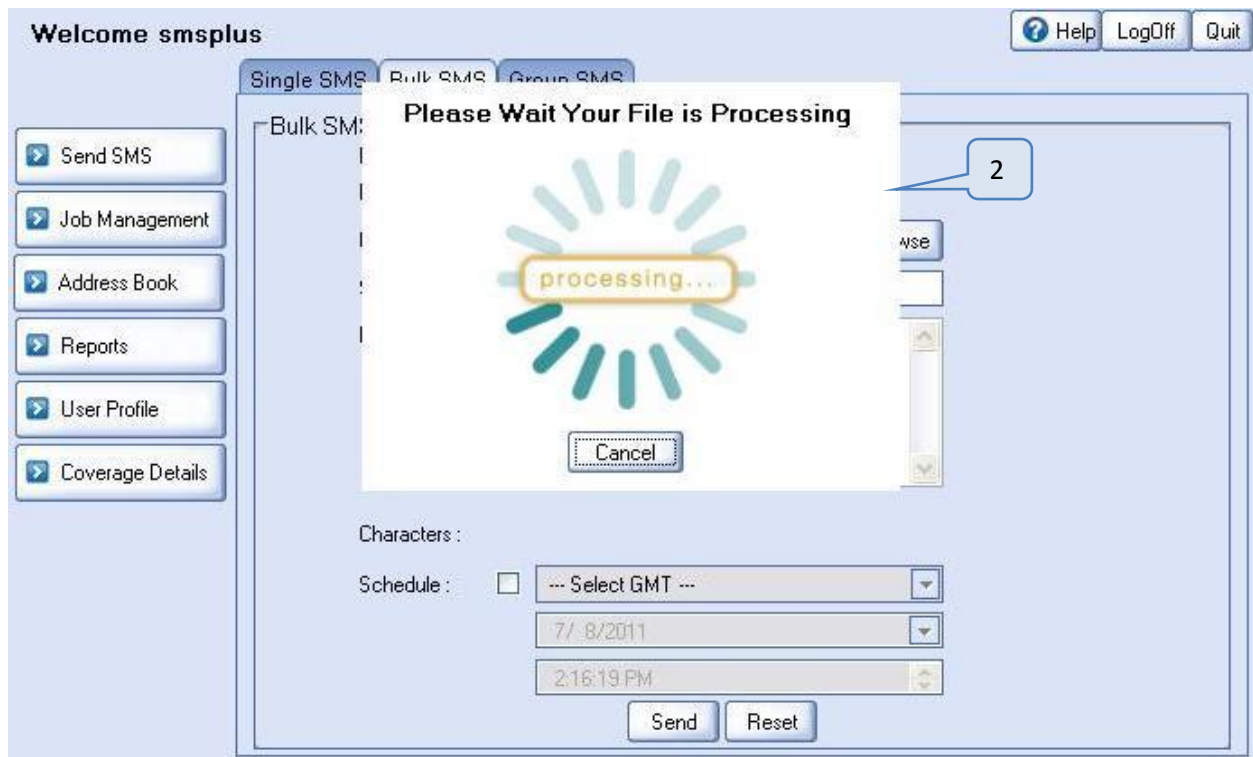
4.2.1 Sending Text Message

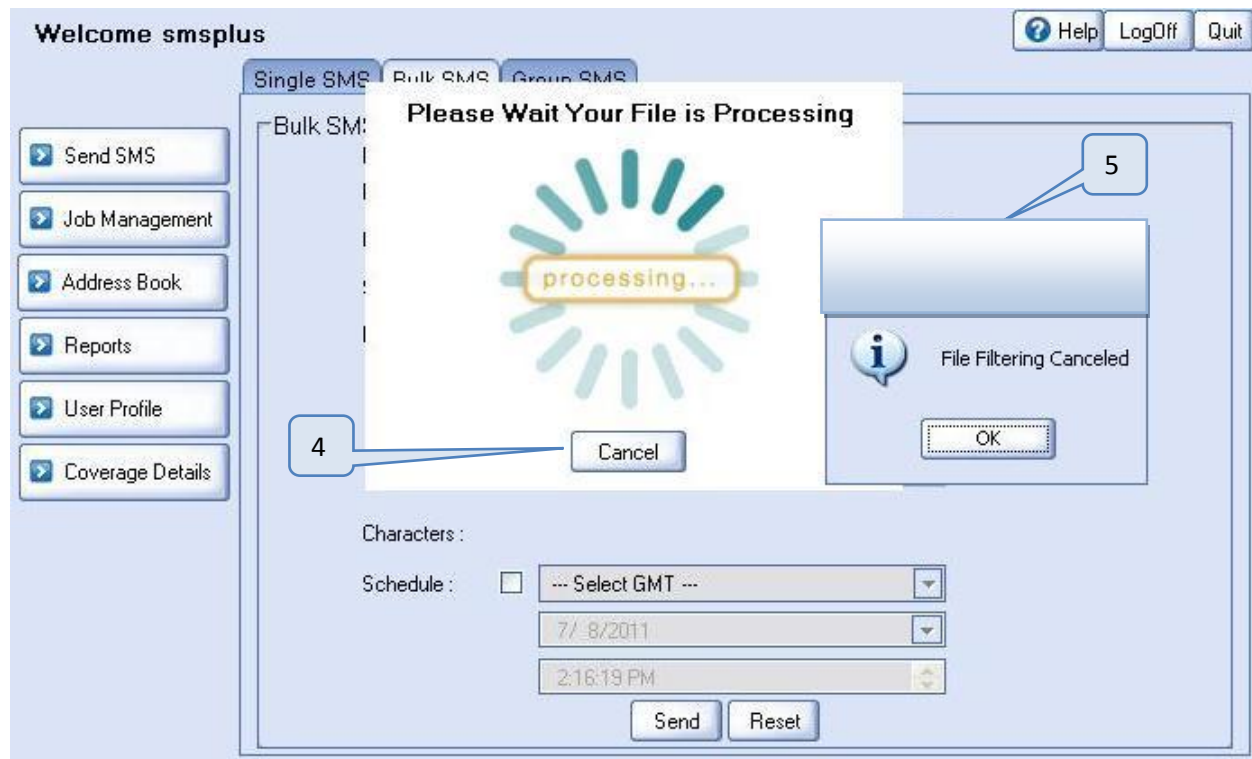


1. Mobile numbers including country code should be in new line separated format.



1. Click here to select the file.





2. After selecting a file, a file Filtering window appears. In this Process the File is Filtered according to the valid mobile numbers in the File.
3. Shows Message box after completing filtering of the File.
4. User can cancel the Process of File Filtering in the Middle by clicking cancel button.
5. After canceling the Process a Message box appears showing File Filtering Canceled.

4.2.2 Sending Wap Push Message:

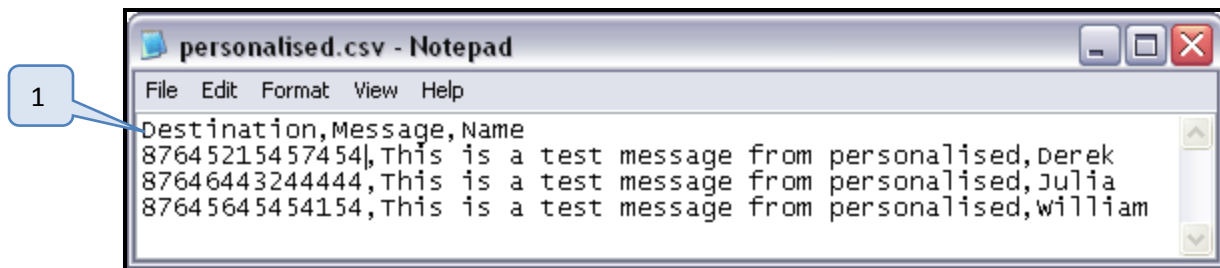
The screenshot shows the 'Bulk SMS' tab in a software interface. On the left is a sidebar with buttons: 'Send SMS', 'Job Management', 'Address Book', 'Reports', 'User Profile', and 'Coverage Details'. The main area has three tabs: 'Single SMS', 'Bulk SMS' (selected), and 'Group SMS'. Below the tabs are fields for 'Personalise' (checkbox), 'Message type' (dropdown set to 'Wap Push'), 'Wap Push Url' (text box with 'http://www.test.com'), 'Upload File' (text box with 'C:\Documents and Settings\tech_' and a 'Browse' button), 'Sender' (dropdown set to 'Demo'), and 'Message' (text area with 'Testing Wap Push Bulk Message.....'). Below these are 'Characters' (54 : 1 SMS Message(s)), 'Schedule' (checkbox), and three dropdowns for time zone ('--- Select GMT ---'), date ('9/ 9/2011'), and time ('5:33:31 PM'). At the bottom are 'Send' and 'Reset' buttons. Numbered callouts point to: 1. Message type dropdown, 2. Wap Push Url text box, 3. Browse button, 4. Sender dropdown, 5. Message text area, 6. Characters display, 7. Schedule checkbox, 8. Send button, and 9. Reset button.

1. Select the type of the sms.
2. Enter the Wap push Url for the Message.
3. Click here to select the file.
4. Select sender for the sms.
5. Enter the message to be send.
6. Display the character count for the sms to send including Wap Push Url Length.
7. Check to schedule the sms.
8. Click to send the sms.
9. Click to clear all the fields.

4.3 Personalized Bulk Sms:

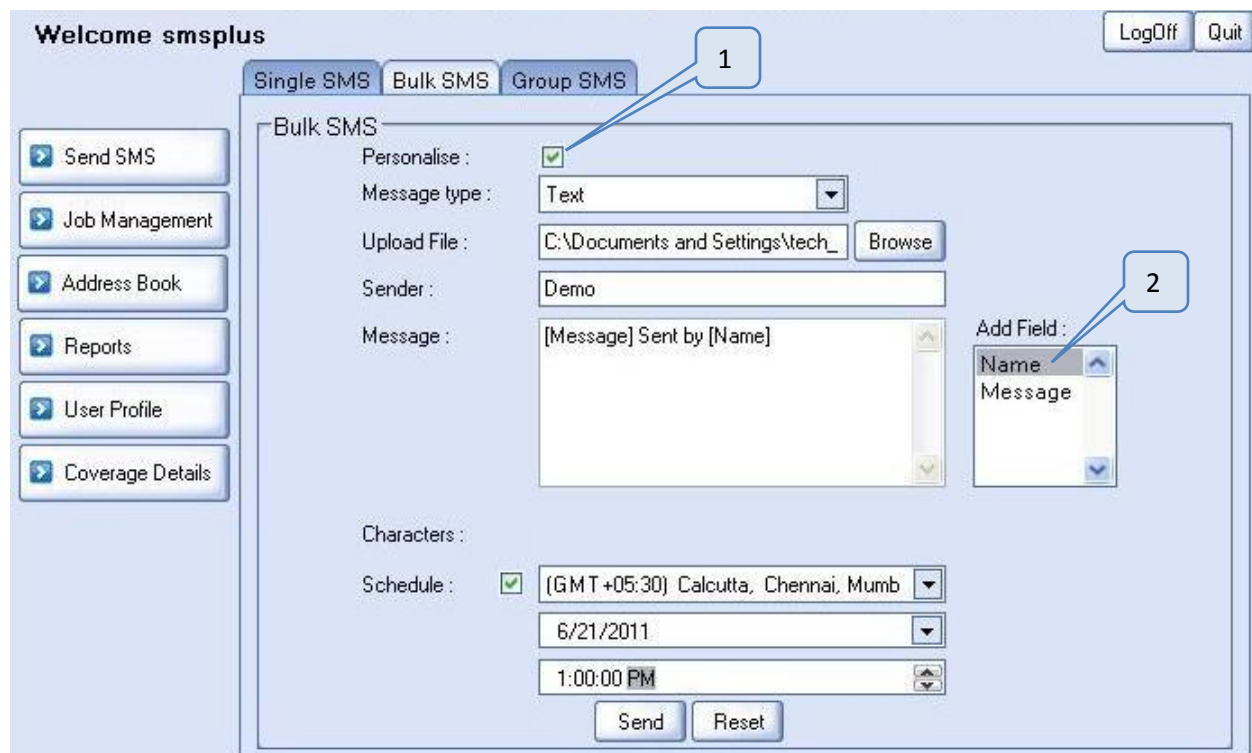
4.3.1 Sending Text Message

Bulk SMS also provides facility to send personalized SMS by selecting comma-separated (.csv) file in which the mobile numbers including country code must always be the first column followed by the rest of the column, as shown below:



1. First column should always be mobile numbers including country code on which sms has to be send.

For sending Personalized Bulk SMS check the Personalize checkbox and enter sender, select message type and select the tags to compose the personalized message. Using personalized bulk sms user can send sms to maximum 10000 mobile numbers.



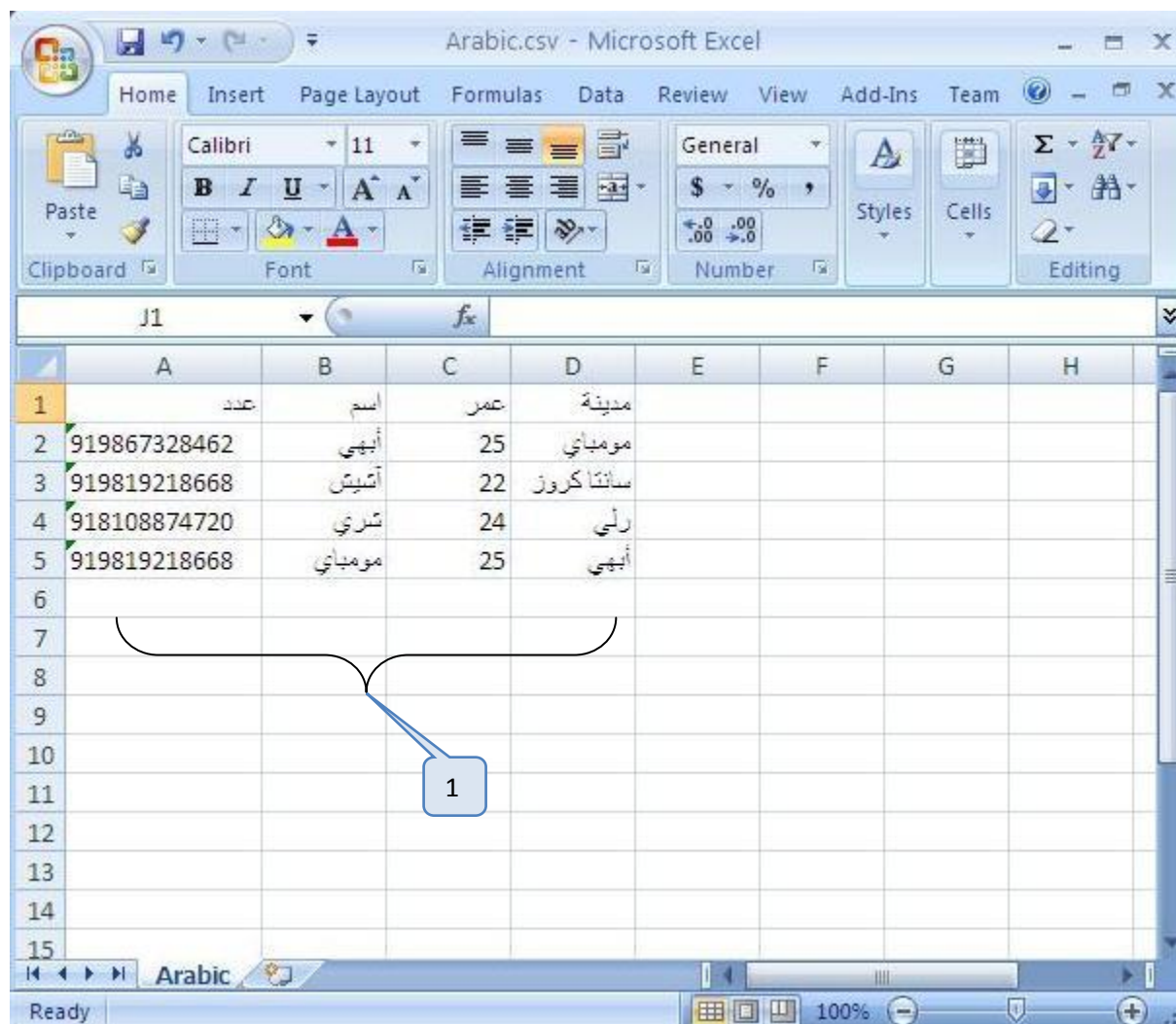
1. Check here to send personalized bulk sms.
2. Select the tags which have to be inserted in the sms.

4.3.2 Sending Unicode Message

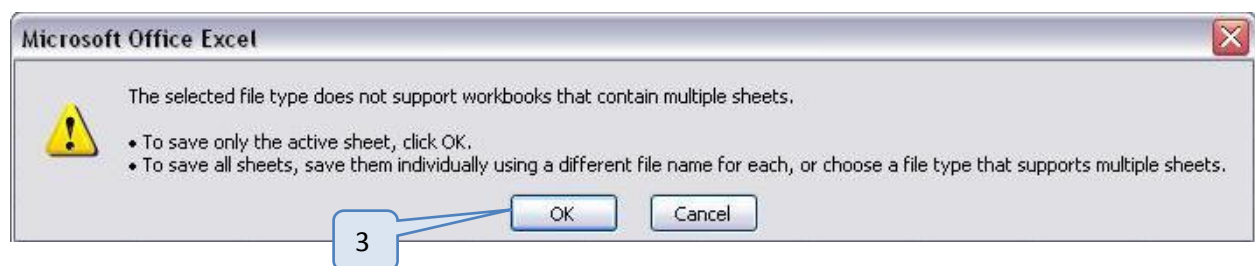
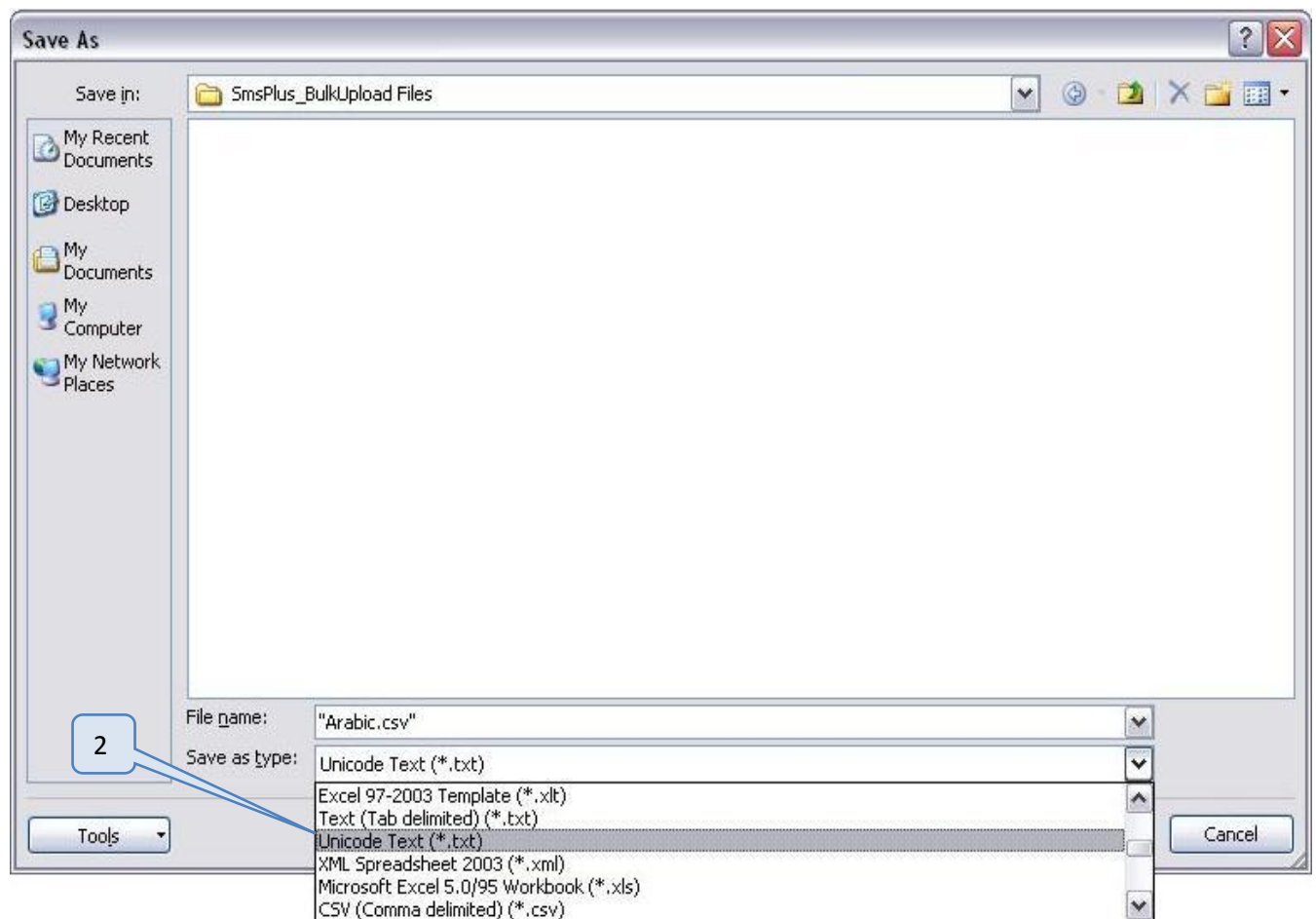
Bulk SMS also provides facility to send personalized SMS by selecting Tab-separated (.csv) file in which the mobile numbers including country code must always be the first column followed by the rest of the column, as shown below:

Note: Tab-Separated file can be created in any language.

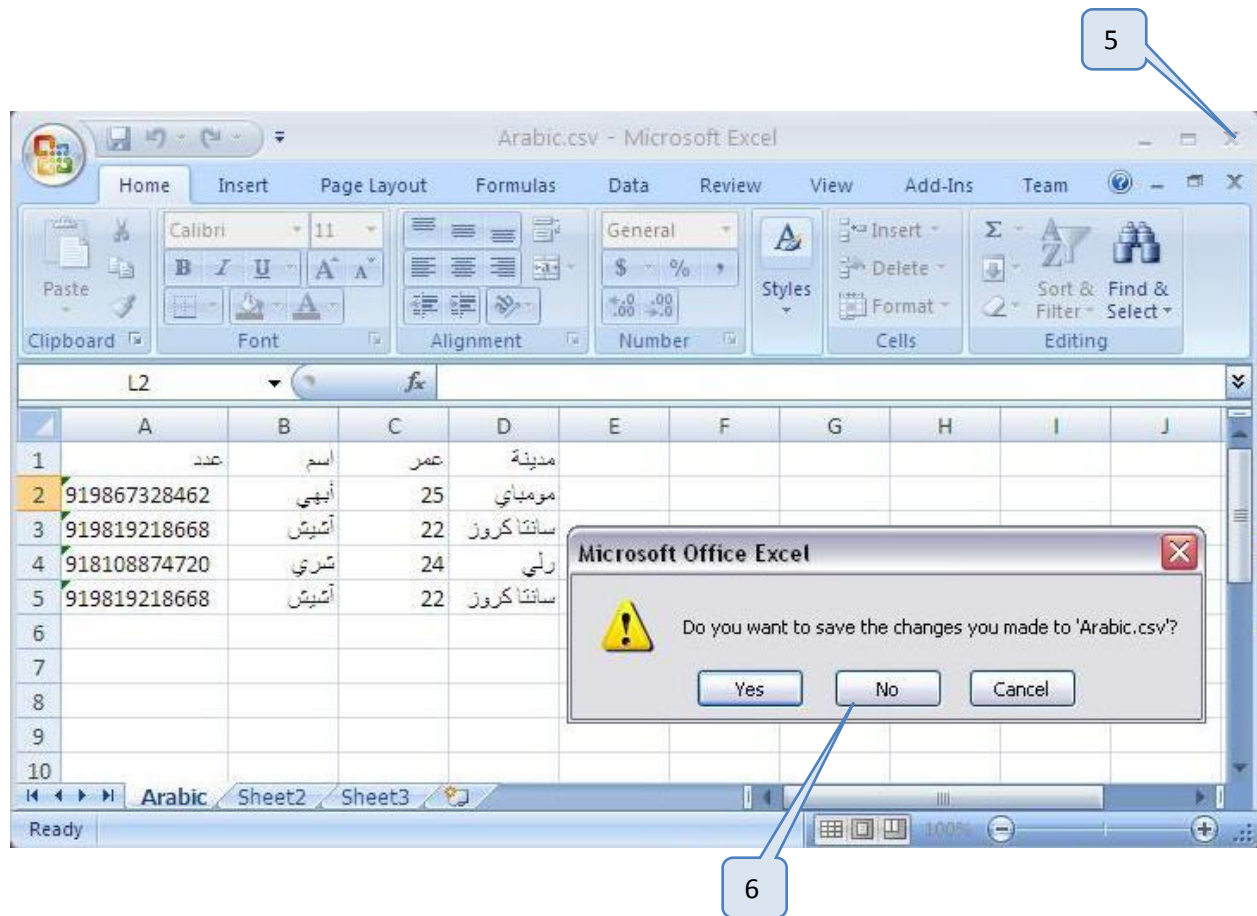
- Follow the below steps to create a tab-separated file in excel.



1. Create a Arabic Tab File to upload which is tab separated.



2. Select "Unicode Text" as type for saving tab separated file & also specify the extension.
3. Click "OK" to continue saving file.
4. Click "Yes" to save the details.

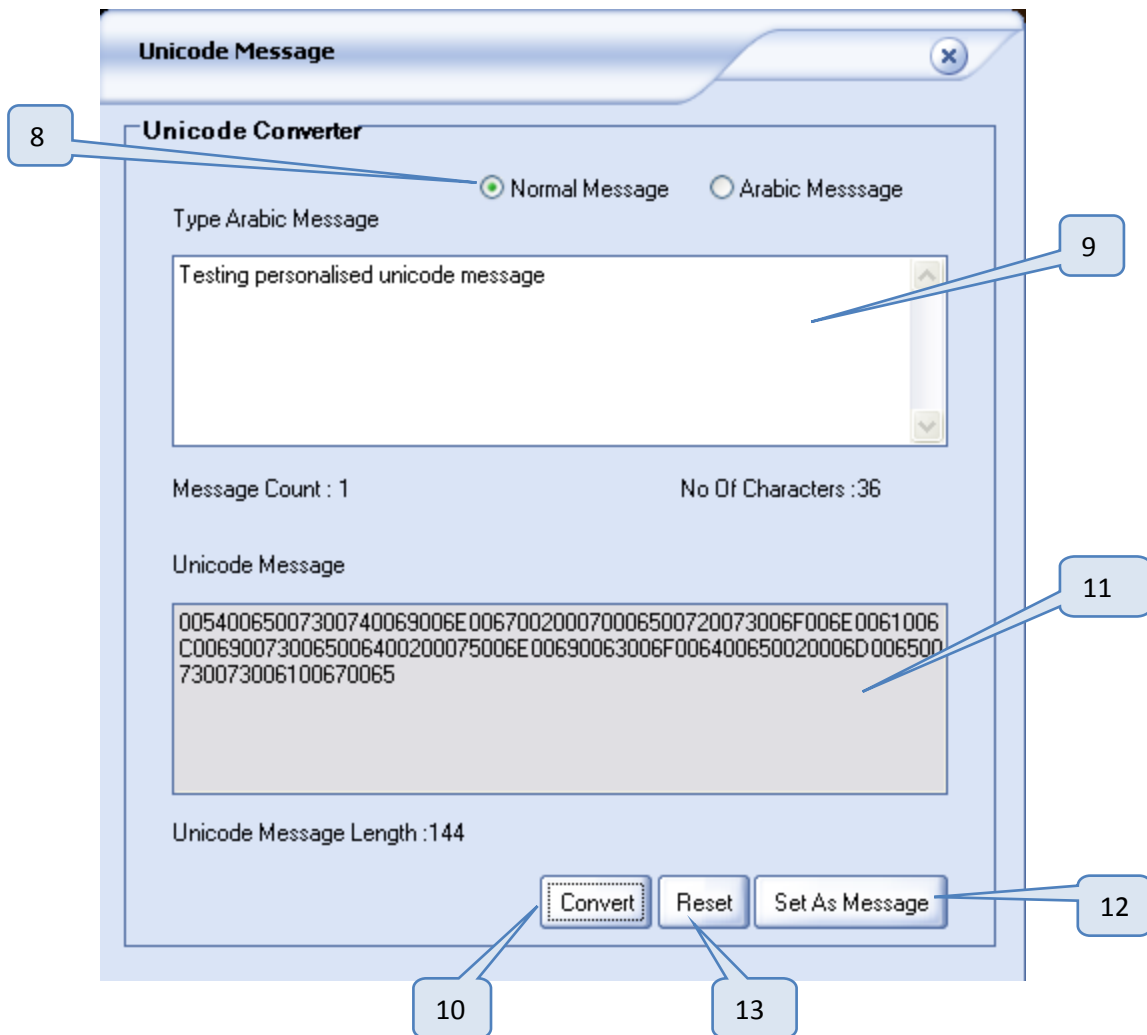


5. Click here to close the excel file.
6. In the confirmation box click "NO" to save file in correct format.

The screenshot shows a web-based interface for sending Bulk SMS. On the left is a sidebar with buttons: Send SMS, Job Management, Address Book, Reports, User Profile, and Coverage Details. The main area has tabs for Single SMS, Bulk SMS (selected), and Group SMS. Under the Bulk SMS tab, there are several fields and controls:

- Personalise :** A checkbox (callout 1) that is checked.
- Message type :** A dropdown menu set to 'Unicode' (callout 2).
- Upload File :** A text field showing 'C:\Documents and Settings\tech_' and a 'Browse' button (callout 3).
- Sender :** A dropdown menu set to 'Demo' (callout 4).
- Message :** A large text area containing '[Name]'.
- Add Field :** A list box containing 'Name', 'Age', and 'City', with 'Name' selected (callout 5).
- Unicode Message Converter :** A green text link (callout 6).
- Characters :** A section with a 'Schedule' checkbox and three dropdown menus for time zone, date, and time.
- Buttons :** 'Send' and 'Reset' buttons at the bottom.

1. Check here to send personalized bulk sms.
2. Select the Message Type as Unicode.
3. Click here to select the file.
4. Select Sender to Send Message.
5. Select the tags which have to be inserted in the sms.
6. Click here to set the Unicode message



8. Check here to send the Message type.
9. Enter the Message to send.
10. Click here to convert the message into Unicode.
11. Converted message is displayed here.
12. Click here to set the Unicode message which is to be sent.
13. Click here to clear the converted Unicode message.

The screenshot shows the 'Bulk SMS' tab in a software interface. On the left is a sidebar with buttons: 'Send SMS', 'Job Management', 'Address Book', 'Reports', 'User Profile', and 'Coverage Details'. The main area contains the following fields and controls:

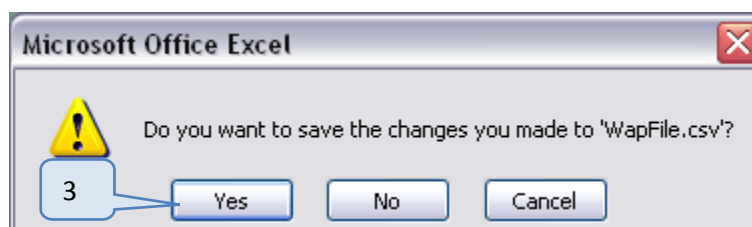
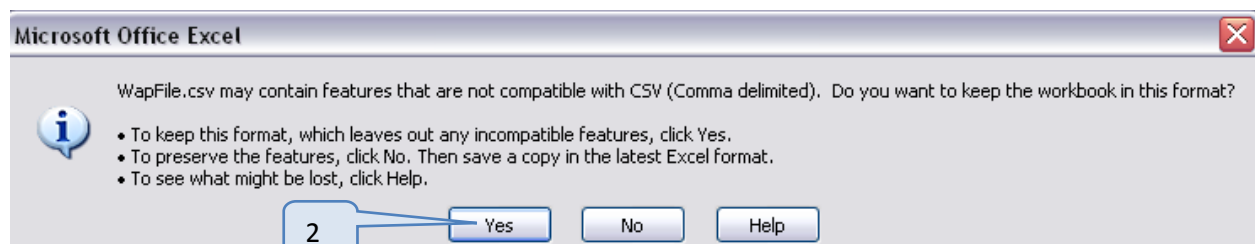
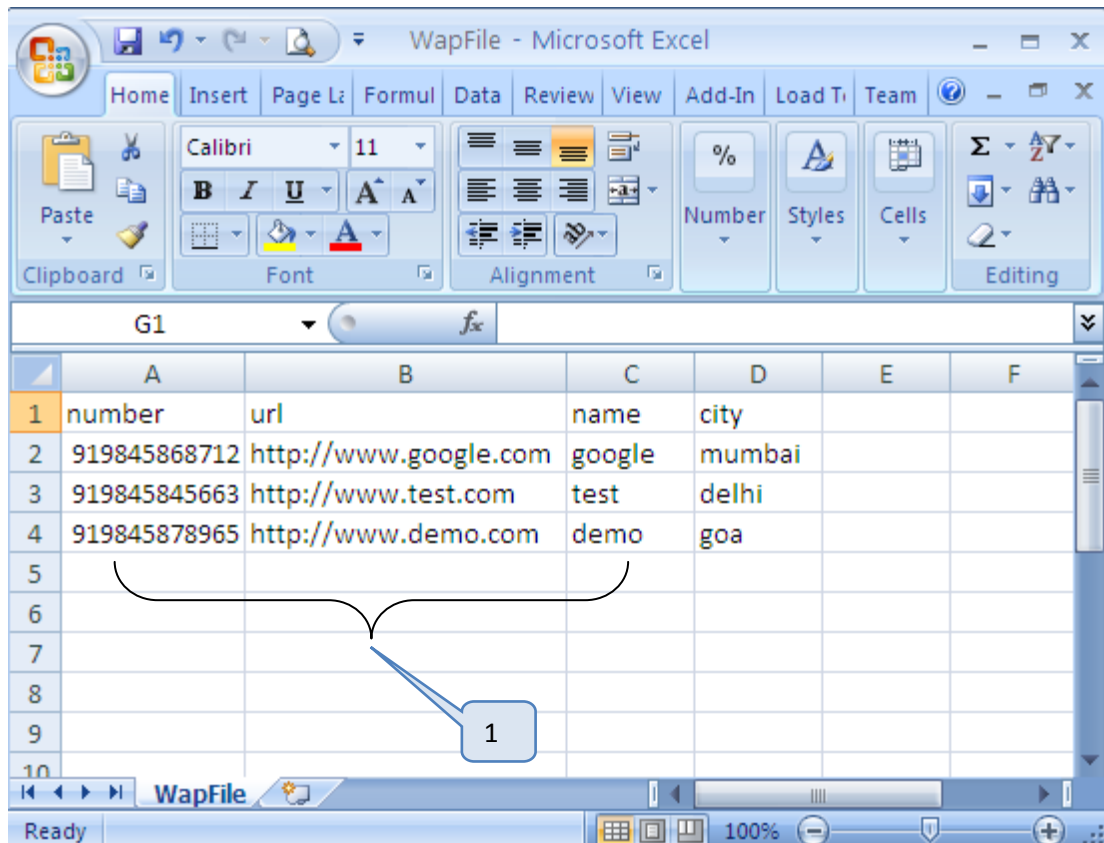
- Personalise:** A checked checkbox.
- Message type:** A dropdown menu set to 'Unicode'.
- Upload File:** A text box containing 'C:\Documents and Settings\Tech_' and a 'Browse' button.
- Sender:** A dropdown menu set to 'Demo'.
- Message:** A large text box containing a long string of escaped Unicode characters. A callout labeled '14' points to this text box.
- Unicode Message Converter:** A green text label below the message box.
- Add Field:** A list box containing 'Name', 'Age', and 'City'. A callout labeled '15' points to this list box.
- Characters:** A label.
- Schedule:** A section with a checkbox, a '--- Select GMT ---' dropdown, a date field showing '9/ 9/2011', and a time field showing '5:47:19 PM'.
- Buttons:** 'Send' and 'Reset' buttons at the bottom. A callout labeled '16' points to the 'Send' button, and a callout labeled '17' points to the 'Reset' button.

14. Converted Unicode message is appended in a Message text box.
15. Select the tags which have to be inserted in the sms.
16. Click here to send the message.
17. Click here to clear all the values.

4.3.3 Sending Wap Push Message

Bulk SMS also provides facility to send personalized Wap Push SMS by selecting Comma-separated (.csv) or (.txt) file in which the mobile numbers including country code must always be the first column , the Wap push Url must always be the second column followed by the rest of the column, as shown below:

- Follow the below steps to create a Wap Push file in excel.



1. Create Comma Separated Wap Push File as given above.
2. Click "Yes" to save the details.
3. When Trying to Close a file, it will ask for saving a file Please Click No Button.

The screenshot shows the 'Bulk SMS' tab in a software interface. On the left is a sidebar with buttons: 'Send SMS', 'Job Management', 'Address Book', 'Reports', 'User Profile', and 'Coverage Details'. The main area is titled 'Bulk SMS' and contains several fields and controls:

- Personalise:** A checkbox (callout 1) that is checked.
- Message type:** A dropdown menu (callout 2) currently set to 'Wap Push'.
- Upload File:** A text field (callout 4) containing 'C:\Documents and Settings\tech_' and a 'Browse' button (callout 3).
- Sender:** A dropdown menu (callout 4) set to 'Demo'.
- Message:** A large text area (callout 6) containing 'Testing Wap push', 'Name : [name]', and 'Place: [city]'.
- Add Field:** A small list box (callout 5) with 'name' and 'city' options.
- Schedule:** A section with a checkbox, a '--- Select GMT ---' dropdown, a date field '9/ 9/2011', and a time field '5:37:51 PM'.

At the bottom are 'Send' and 'Reset' buttons.

1. Check here to send personalized bulk sms.
2. Message Type as Wap Push is Selected by default.
3. Click here to select the file.
4. Select Sender to Send Message.
5. Select the tags which have to be inserted in the sms.
6. Enter the message to send.

4.4 Group Sms:

Group SMS provides facility to send message to the specific set of contacts. Group SMS works in same manner as Bulk SMS, only difference is that Group SMS takes mobile numbers including country code from Address Book in the form of Group or Distribution list.

4.4.1 Sending Text Message

Welcome smsplus

Single SMS Bulk SMS Group SMS

Group SMS

Contact Name : John, Joe Smith

[Import Contact](#)

Sender : Demo

Message type : Text

Message : Testing Group Message

Characters : 21 : 1 SMS Message(s)

Schedule : ☐ --- Select GMT ---

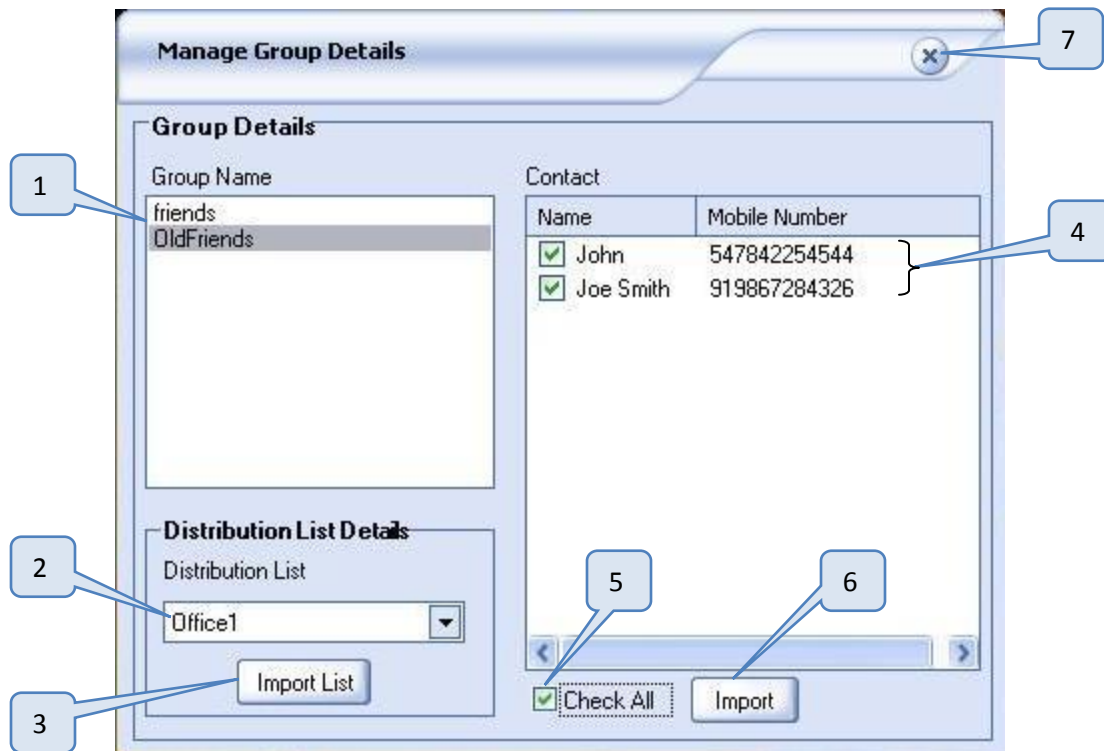
6/21/2011

1:58:56 PM

Send Reset

Contact numbers can be selected by clicking the Import Contact Link or by selecting a distribution list and clicking the Import List Link.

1. Click here to open the available groups and distribution list of the user



1. All groups will be listed here.
2. All distribution lists will be displayed here.
3. Click here to import the selected list.
4. Displays all contacts from the selected group.
5. Check to select all the contacts.
6. Click here to import the selected contacts.
7. close the window

4.4.2 Sending Wap Push Message

Single SMS Bulk SMS Group SMS

Group SMS

Contact Name : John, Joe smith

Import Contact

Sender : Demo

Message type : Wap Push

Wap Push Url : https://www.demo.com

Message : Testing Wap Push Group Message.....

Characters : 47 : 1 SMS Message(s)

Schedule : ☐ --- Select GMT ---

9/ 9/2011

5:31:56 PM

Send Reset

1. Click here to open the available groups and distribution list of the user
2. Select sender for the sms.
3. Select the type of the sms.
4. Enter the Wap push Url for the Message.
5. Enter the message to be send.
6. Display the character count for the sms to send including Wap Push Url Length.

4.5 Scheduling Sms:

Scheduling SMS facility provides user to schedule message to send on a particular date and time. All the Send Sms modes provide sms scheduling facility.

To Schedule Sms the following step have to be carried out:

The screenshot shows a scheduling form with the following elements and step annotations:

- Step 1:** Points to the 'Schedule:' label and the checked checkbox.
- Step 2:** Points to the time zone dropdown menu showing '(GMT+05:30) Calcutta, Chennai, Mumba'.
- Step 3:** Points to the date input field showing '6/21/2011'.
- Step 4:** Points to the time input field showing '2:00:00 PM' and its up/down arrow controls.
- Step 5:** Points to the 'Send' button.
- Step 6:** Points to the 'Reset' button.

- Step 1. Check the Schedule checkbox.
- Step 2. Select the Time zone.
- Step 3. Select the Date on the pop-up calendar.
- Step 4. Select the Time with the Up Down button.
- Step 5. Click here to send sms.
- Step 6. Click here to clear the values.

5 JOB MANAGEMENT

Job Management option displays details of the jobs uploaded by the user from Send Sms.

The screenshot shows the 'Job Management' interface. On the left is a sidebar with buttons: 'Send SMS', 'Job Management' (highlighted), 'Address Book', 'Reports', 'User Profile', and 'Coverage Details'. The main area has a 'Job Management' tab. Below it is a 'Search Category' section with fields for 'Message' (callout 1), 'Sender' (callout 2), 'Date From' (callout 3, set to 7/13/2011), and 'Date To' (callout 4, set to 7/13/2011). A 'Search' button (callout 5) is next to these fields. Below the search fields is a 'Manage Scheduled Job' section with a 'Search By' dropdown (callout 6, set to 'All'). At the bottom of the main area is a table (callout 7) showing job details. Below the table, it says 'Total No. of Records : 39'.

	Message-Length	Sent	Total-Destination	Schedule-Time	Status
▶		0	1	0000-00-00 00...	STOPPED
		0	1	0000-00-00 00...	STOPPED
		0	1	0000-00-00 00...	STOPPED
		0	1	0000-00-00 00...	IN PROCESS
		0	1	2011-05-08 17...	STOPPED
		0	1	2011-05-08 17...	STOPPED

1. Enter message details to search for a particular job.
2. Enter sender to search for a particular job.
3. Select Start Date.
4. Select End Date.
5. Click here to search the specified Details.
6. Select to view selected Job.
7. Shows Total Number of Records in Job Management.

Job Management

Search Category

Message Sender

Date From Date To

Manage Scheduled Job

Search By

Message-Length	Sent	Total-Destination	Schedule-Time	Status
11	0	1	2011-07-26 17:0...	SCHEDULED

Total No. of Records : 1

1. Select Start Date.
2. Select End Date.
3. Click here to search the Details between the selected date range .
4. Shows Total Number of Records matching Search Criteria in Job Management.

Job Management

Search Category

Message Sender

Date From Date To

Manage Scheduled Job

Search By

Message-Length	Sent	Total-Destination	Schedule-Time	Status
	0			
	0			
	0			
	0			
	0			
	0	1	2011-05-08 17...	STOPPED
	0	1	2011-05-08 17...	STOPPED

Total No. of Records : 39

Job Management

Search Category

Message Sender

Date From Date To

Manage Scheduled Job

Check All ☐ Search By

Select	Message	Sender	Message-Type	Message-Length	Sent
☒	لماش عجزم	tst1wc	Unicode	17	2
☐	testing	tst2uniwc	Unicode	28	5
☒	testing	tst1unwc	Unicode	28	1
☐	testing	tst2uniwc	Unicode	28	5
☐	شامل مرجع	tst2ardsk	Unicode	17	10
☐	dsfdfsdfsfsf	dffsd	Text	11	0

Total No. of Records : 6

7 Are you sure to delete this Job

8 Job Deleted Successfully!!!

1. Select the Particular Job you want to view.
- 1a. Shows all jobs.
2. Only SCHEDULED Jobs can be displayed.
3. Shows Total Number of Records matching Search by Job Selected.
4. Click here to select all records.
5. Click here to Select one by one record.
6. Click here to delete Selected Jobs.
7. Message box confirming whether to delete the details or not.
8. Display Message box after confirming the Deletion.

Job Management

Search Category

Message Sender

Date From Date To

Manage Scheduled Job

Check All ☐ Search By

Select	Message	Sender	Message-Type	Message-Length	Sent	Total
☐	hi <tag1>[a...	ssh	Text	18	0	1
☒		amit	Unicode	25	0	1
☐		amit	Unicode	25	0	1
☐		amit	Unicode	25	0	1
☐		amit	Unicode	25	0	1
☐		amit	Unicode	25	0	1

Total No. of Records : 25

6 Are you sure to STOP this Job

7 Job STOPPED Successfully!!!

1. Only IN PROCESS Job can be displayed
2. Shows Total Number of Records matching Search by Job Selected.
3. Click here to select all records.
4. Click here to Select one by one record.
5. Click here to STOP Selected Jobs.
6. Message box confirming whether to Stop the job or not.
7. Display Message box after confirming the Stopped Job.

6 ADDRESS BOOK

Address Book provides facility to save mobile numbers including country code. User can add, edit or delete mobile numbers saved in 'Groups'. User can add or delete mobile numbers saved in 'Distribution List'.

6.1 Group Management:

Using Groups, user can store mobile number including country code along with name. Duplicate mobile numbers including country code within a group are not allowed.

Welcome smsplus

Group DistributionList

Manage Group
Group Name :

Manage Contact
Group Name :
Contact Name :
Contact Number :

Contact List For Group : OldFriends

Select	ContactName	ContactNo	Edit	Delete
☐	John	547842254544	Edit	Delete
☐	Joe Smith	919867284326	Edit	Delete

☐ Check All

1. Display all the available Groups of the user.
2. Display contact numbers of the selected Group.

6.1.1 Add Group:

This section explains the process for creating a group.
Steps to add group:

Welcome smsplus

Group DistributionList

Manage Group

Group Name : Abc

Add Reset

Manage Contact

Group Name : OldFriends

Contact Name :

Contact Number :

Add Reset

Import Contact

Contact List For Group : OldFriends

Select	ContactName	ContactNo	Edit	Delete
☐	John	547842254544	Edit	Delete
☐	Joe Smith	919867284326	Edit	Delete

☐ Check All Delete Selected



1. Enter the name of the group which is to be created e.g. Office, Customers etc.
2. Click to add the group.
3. Click to clear the field.
4. Display message on adding the group.

6.1.2 Modify and Delete Group.

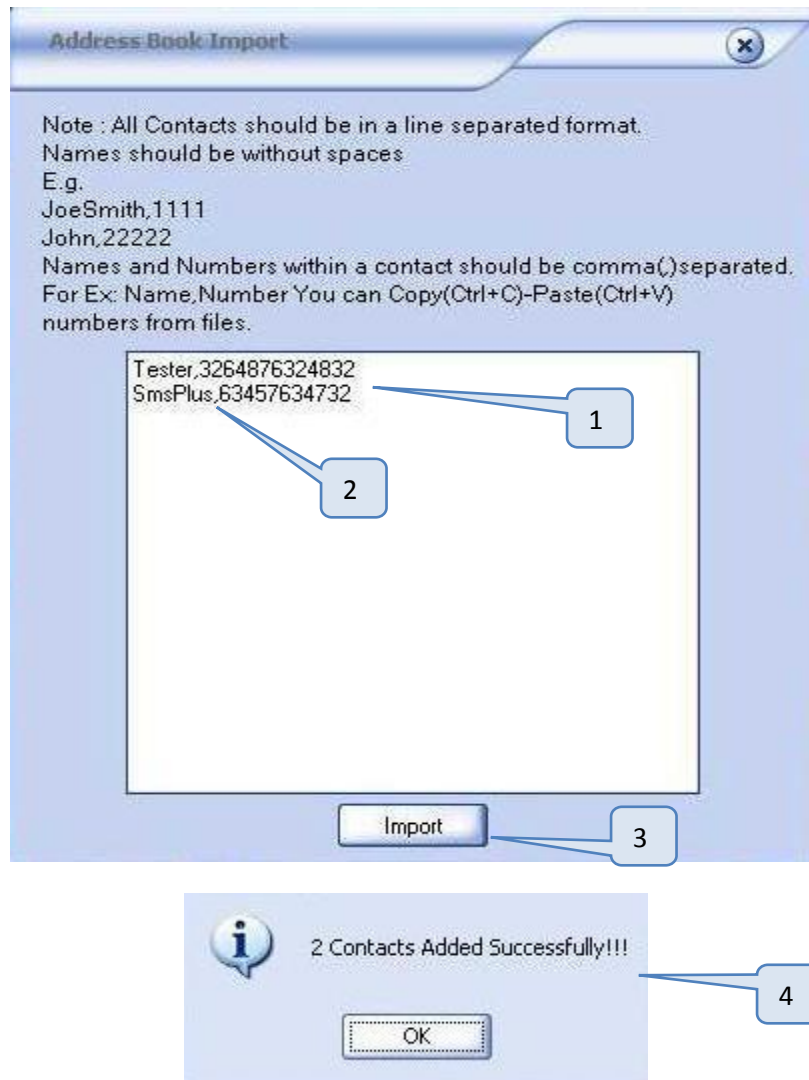
This section explains the process for renaming and deleting a group.
Steps to add group:

The screenshot shows the 'Bulk SMS Desktop' application interface. The top bar includes 'Welcome smsplus', 'Help', 'LogOff', and 'Quit' buttons. The left sidebar contains navigation links: 'Send SMS', 'Job Management', 'Address Book', 'Reports', 'User Profile', and 'Coverage Details'. The main content area has two tabs: 'Group' and 'DistributionList'. The 'Manage Group' section contains a 'Group Name' field with the value 'Abc11', an 'Update' button, and a 'Reset' button. The 'Manage Contact' section contains a 'Group Name' dropdown menu with 'OldFriends' selected, a 'Contact Name' field, a 'Contact Number' field, an 'Add' button, a 'Reset' button, a 'Modify' button, a 'Delete' button, and an 'Import Contact' link. Below these sections is a 'Contact List For Group : OldFriends' table with columns for 'Select', 'ContactName', 'ContactNo', 'Edit', and 'Delete'. The table lists two contacts: 'John' and 'Joe Smith'. At the bottom of the contact list are 'Check All' and 'Delete Selected' buttons. A message box at the bottom of the screenshot displays 'Group Updated Successfully!!!' with an 'OK' button.

1. Select the group to rename.
2. Click to modify the group name.
3. Enter the new group name.
4. Click to update the group.
5. Click to clear the field.
6. Click to delete the group.
7. Click here to import multiple contacts.
8. Display message on updating the group.

6.1.3 Import Contacts:

This section will explain the process for importing multiple contacts. If mobile number already exists in a group while importing contacts then duplicate entry will be removed i.e. duplicate contact will be added only once in that group.



1. Enter contacts in new line separated format.
2. Name and number should be in comma separated format
3. Click here to save the contacts to the selected group
4. Message Box will display Specifying the number of contacts added to the group.

6.1.4 Add Single Contact:

This section will explain the process for adding single contact. Existing mobile number will not be allowed to be saved in the same group.

Welcome smsplus

Group DistributionList

Manage Group
Group Name : Add Reset

Manage Contact
Group Name : Abc11 Modify Delete
Contact Name : Tester
Contact Number : 21357123588 Add Reset

Contact List For Group : Abc11

Select	ContactName	ContactNo	Edit	Delete
☐	Tester	21357123588	Edit	Delete

☐ Check All



1. Select the group.
2. Enter name and number for adding single contact to a selected group.
3. Click here to save single contact.
4. Click to clear the field.
5. Display message on adding contact to the selected group.

6.1.5 Edit Contact:

This section will explain the process for editing contact of the selected group.
Steps to editing contacts:

Welcome smsplus

Group DistributionList

Manage Group
Group Name :
Add Reset

Manage Contact
Group Name : Abc11
Contact Name : Tester
Contact Number : 21357123699
Update Reset
Import Contact

Contact List For Group : Abc11

Select	ContactName	ContactNo	Edit	Delete
☐	Tester	21357123699	Edit	Delete

☐ Check All Delete Selected

Contact Updated Successfully!!!
OK

1. Select the group.
2. Click here to edit the selected contact.
3. Edit the contact name.
4. Edit the contact number.
5. Click here to update the modified contact.
6. Click to clear the field.
7. Display message on updating contact of the selected group.

6.1.6 Delete Multiple Contacts:

This section will explain the process for deleting multiple contacts.
Steps to deleting contacts:

Welcome smsplus

Group DistributionList

Manage Group
Group Name :

Manage Contact
Group Name :
Contact Name : **Import Contact**
Contact Number :

Contact List For Group : Abc11

Select	ContactName	ContactNo	Edit	Delete
☒	Tester	21357123699	Edit	Delete
☒	Test	21412312323	Edit	Delete

☒ Check All

Are you sure to delete this Contact

Contact Deleted Successfully!!!

1. Select the group.
2. Select here to delete selected contact.
3. Select here to select all the contacts.
4. Click here to delete the selected Contacts.
5. Click OK to confirm the deleting multiple contacts.
6. Display message on deleting contact of the selected group.

6.1.7 Delete Single Contacts:

This section will explain the process for deleting single contact.
Steps to deleting contact:

Welcome smsplus

Group DistributionList

Manage Group
Group Name :
Add Reset 1

Manage Contact
Group Name : OldFriends
Contact Name :
Contact Number :
Add Reset
Modify Delete
Import Contact

Contact List For Group : OldFriends

Select	ContactName	ContactNo	Edit	Delete
☐	John	547842254544	Edit	Delete 2
☐	Joe Smith	919867284326	Edit	Delete

☐ Check All Delete Selected

3 Are you sure to delete this Contact
Yes No

4 Contact Deleted Successfully!!!
OK

1. Select the group.
2. Click here to delete selected contact.
3. Click OK to confirm the deleting multiple contacts.
4. Display message on deleting contact of the selected group.

6.2 Distribution List:

Using Distribution List mobile numbers including country code are only stored.

Welcome smsplus [LogOff] [Quit]

Group: DistributionList

Manage Distribution List
List Name : [Add] [Reset] 1

Manage Contact
List Name : Office [v] [Modify] [Delete]

Distribution List Contact
Import Number
List Name : Office
[Empty Table] 2
[Delete Selected]

1. Display all the available List name of the user.
2. Display Numbers of the selected List name.

6.2.1 Add Distribution List:

This section explains the process for creating a distribution list.

Welcome smsplus

LogOff Quit

Group DistributionList

Manage Distribution List

List Name : Office

Add Reset

Manage Contact

List Name : Office

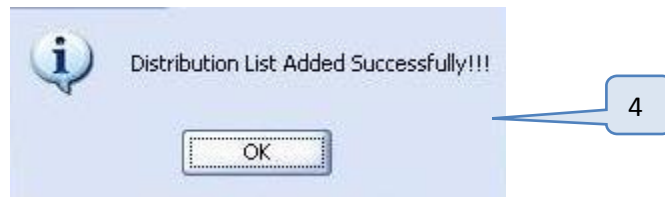
Modify Delete

Distribution List Contact

Import Number

List Name : Office

Delete Selected



1. Enter List name. E.g. Office
2. Click to Save the Distribution List
3. Click to clear the entered List name
4. Display Message on adding the List Name.

6.2.2 Modify and Delete Distribution List:

This section explains the process for renaming and deleting a distribution list. Steps to add group:

Welcome smsplus

Group: DistributionList

Manage Distribution List
List Name : Office112
Update Reset

Manage Contact
List Name : Office11
Modify Delete

Distribution List Contact
List Name : Office11
Import Number

Select	MobileNo	Delete
☐	885826589023	Delete
☐	948938403042	Delete
☐	98593259732	Delete

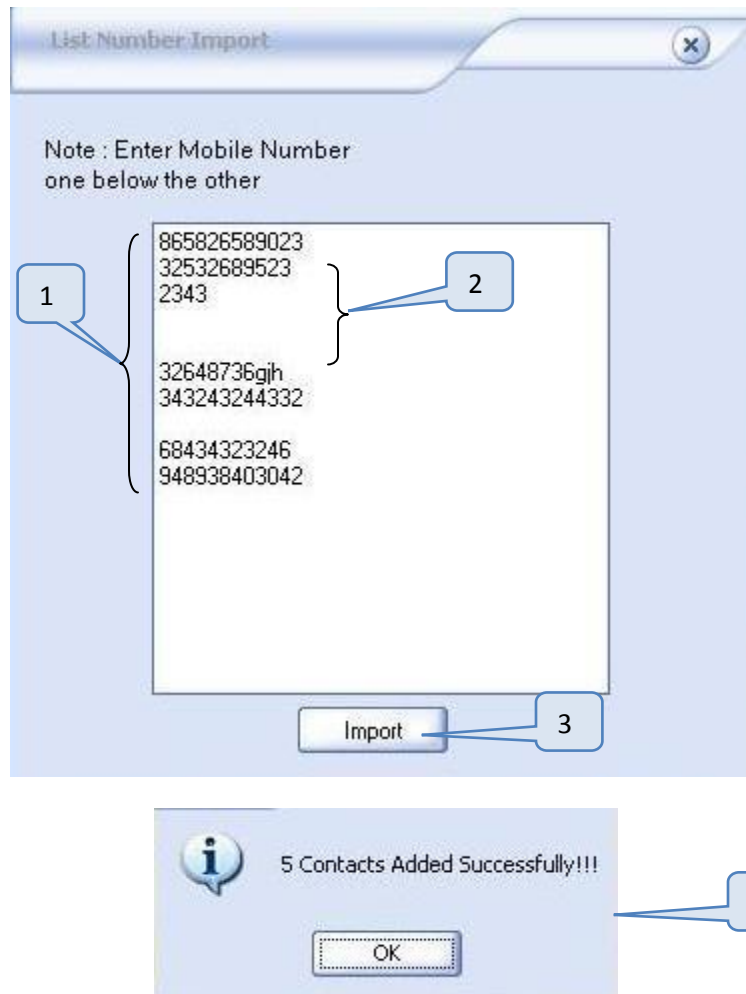
☐ Check All Delete Selected

Distribution List Updated Successfully!!!
OK

1. Click to select the Distribution List name
2. Click to modify the List name.
3. Edit the selected List name.
4. Click to save the updated List name.
5. Click to clear the entered List name
6. Click to delete the List name.
7. Click here to enter the mobile numbers including country code to the selected list.
8. Display Message on updating the List Name.

6.2.3 Importing Mobile Numbers:

This section will explain the process for importing multiple mobile numbers including country code to selected distribution list. If mobile number already exists in the selected distribution list while importing mobile numbers then duplicate entry will be removed i.e. duplicate mobile number will be added only once in that distribution list. Invalid mobile numbers will not be saved in the distribution list.



1. Enter numbers in new line format i.e. one below the other.
2. Invalid Numbers are removed while adding.
3. Click 'Import' to save the mobile numbers to the distribution list.
4. Display Message on adding the numbers to the selected list.

6.2.4 Delete Multiple Mobile Numbers:

This section will explain the process for deleting multiple mobile numbers including country code in the selected distribution list.

Steps to deleting contacts:

Welcome smsplus [Help] [LogOff] [Quit]

Group DistributionList

Manage Distribution List
List Name : Office112 [Update] [Reset] 1

Manage Contact
List Name : Office11 [Modify] [Delete]

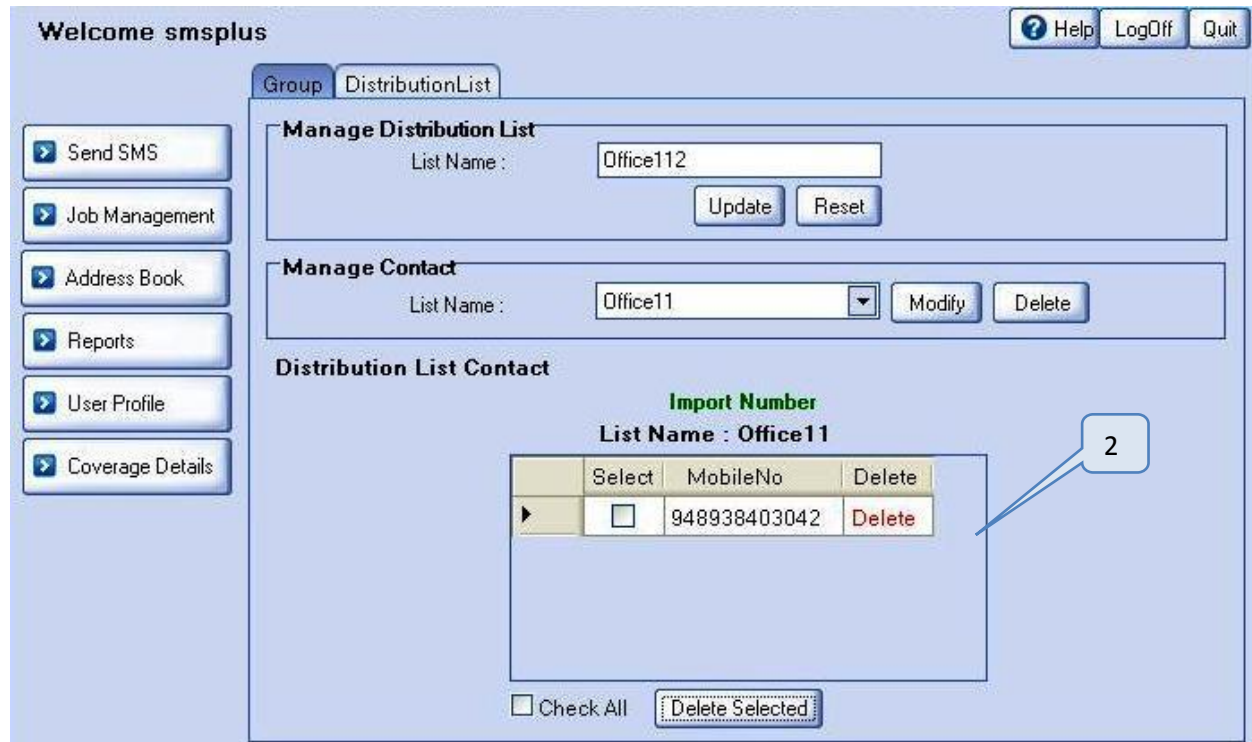
Distribution List Contact
Import Number
List Name : Office11

Select	MobileNo	Delete
☒	865826589023	Delete
☐	948938403042	Delete
☒	98593259732	Delete

☐ Check All [Delete Selected] 3

Are you sure to delete this Contact 4
[Yes] [No]

1. Select the distribution list name
2. Select Mobile Number to delete from the List.
3. Click here to delete the selected number.
4. Confirm to delete the selected number.



1. Display Message on deleting the numbers to the selected list.
2. Distribution Contact List after deleting Selected Contact.

6.2.5 Delete Single Mobile Number:

This section will explain the process for deleting single mobile number.

Welcome smsplus

Group DistributionList

Manage Distribution List
List Name : Office112
Update Reset

Manage Contact
List Name : Office11
Modify Delete

Distribution List Contact
Import Number
List Name : Office11

Select	MobileNo	Delete
☐	948938403042	Delete

☐ Check All Delete Selected

4 Are you sure to delete this Contact
Yes No

5 Contact Deleted Successfully!!!
OK

1. Select the distribution list name
2. Select Mobile Number to delete from the List.
3. Click here to delete the selected number.
4. Confirm to delete the selected number.
5. Display Message on deleting the numbers to the selected list

7 REPORTS

Reports enables user to view details of messages sent by User and delivery status of sent messages along with detailed credit usage and current day's statistics. Following reports are available for the users:

- Credit Details.
- Sms Reports.
- Sms Summary.

7.1 Credit Details:

Credit Detail report displays the current credit balance and the outstanding Over-Draft. It also displays the credit change log for the selected time interval.

To get the credit change log details select the Start and End Date and then click Search button

Welcome smsplus [Help] [LogOff] [Quit]

Credit Details | SMS Reports | SMS Summary

Credit Status

Outstanding Overdraft : € 0.00000

Credit Balance : € 262.64200

Search Category

Date From: 6/18/2011

Date To: 6/30/2011

[Search]

Credit Details

	Date	Credit Adjusted (€)	Overdraft Adjusted (€)	Balance (€)	Total Overdraft (€)
▶	2011-06-29 19...	9.26000	0.00000	240.60600	0.00000
	2011-06-24 15...	13.24000	0.00000	231.88500	0.00000
	2011-06-24 15...	9.36000	0.00000	218.64500	0.00000
	2011-06-20 13...	2.00000	0.00000	209.74300	0.00000
	2011-06-20 13...	9.36000	0.00000	207.74300	0.00000
	2011-06-18 11	9.36000	0.00000	207.84900	0.00000

Total No. of Records : 8

[First] [Previous] [Next] [Last]

1. Displays the current Over-Draft credit.
2. Displays the current credit balance.
3. Select Start Date.
4. Display Select End Date.
5. Click here to get the credit change log.
6. Shows Number of records found between Start and End Date.
7. Click here to view the records in the respective pages.

7.2 Sms Report:

Sms Report displays the detailed information of all sent sms and price charged along with delivery status for selected date range. User can search for a particular mobile number, sender or message details by adding search filters.

User can also export sms report in comma-separated value format (.csv).

The screenshot shows the 'Search Category' section with input fields for Mobile Number (1), Sender (2), Message (3), Status (4), Date From (5), and Date to (6). A 'Search' button (7) is located below these fields. Below the search section is the 'SMS Reports' section, which includes an 'Export' button (8) and a refresh icon (9). The main content is a table with the following data:

No	Mobile	Message	Type	Length	Sender	Credit Deducted	Status	Date
1	43543543534	dsfsfsdf....	Text	8	123456789123456789	0.XXXXXX	UNKNOWN	2011-05-16 21:21:00
2	43543543534	dsfsfsdf....	Text	8	123456789123456789	0.XXXXXX	UNKNOWN	2011-05-16 21:21:00

Below the table are navigation buttons: First, Previous, 1 (selected), Next, Last. There is also a 'Goto Page Number' dropdown set to 1 and a status line: 'Page : 1 of 1 . Total Records Found : 2'.

1. Enter Mobile Number.
2. Enter Sender.
3. Enter Message details.
4. Select Delivery Status.
5. Select Start Date.
6. Select End Date
7. **Click here to get the details of the specified data.**
8. Click here to download report in .csv format
9. Click here to refresh

7.3 Sms Summary:

Sms Summary displays the date-wise sent sms count and total price charged along with country-operator details for selected date range.

User can also view summary for particular country and operator by selecting them depending on user preference.

The screenshot shows the 'Sms Summary' interface. At the top, there is a 'Search Category' section with several input fields: 'Country' (dropdown menu, callout 1), 'Operator' (dropdown menu, callout 2), 'Date From' (text box with '2011-05-14', callout 3), 'Date to' (text box with '2011-05-31', callout 4), and 'Arrange By' (radio buttons for Date, Country, Operator, callout 5). A 'Search' button is located to the right of the date fields (callout 6). Below this is the 'Summary Reports' section (callout 7), which contains a table with columns: No, Date, Country, Operator, Message, Message Parts, and Charge (€). The table has 6 rows of data. Below the table are navigation controls: 'First', 'Previous', '1' (selected), 'Next', 'Last', 'Goto Page Number: 1', and 'Page: 1 of 1, Total Records Found: 6'.

No	Date	Country	Operator	Message	Message Parts	Charge (€)
1	2011-05-18	India	All India	8	8	0.XXXXXX
2	2011-05-17	India	All India	1	1	0.XXXXXX
3	2011-05-16	India	All India	17	25	0.XXXXXX
4	2011-05-14	India	All India	36	38	0.XXXXXX
5	2011-05-14	Iran		1	1	0.XXXXXX
6	2011-05-14	null	null	1	1	0.XXXXXX

1. Select country.
2. Select operator.
3. Select Start Date.
4. Select End Date
5. Click here to arrange by date, country and operator
6. **Click here to get the details of the specified data.**
7. Click here to refresh

8 USER PROFILE

User Profile enables to modify user details like password, company, contact person, contact number and email id. All the details are mandatory.

To change password click the checkbox beside the new password field as shown below.

Welcome smsplus

LogOff Quit

Profile

User Profile

UserName : smsplus

Password :

New Password : ☒

Confirm New Password :

Company : SmsPus Ltd

Contact Person : Support

Mobile Number : 91954354354

EmailId : support@smsplus.com

Save

1. This displays the username for the logged in user.
2. Enter password, required for validation of the user.
3. Click the Check box to change the password.
4. If password has to be changed the click the checkbox and enter New Password.
5. Re-type the new password to confirm new password.
6. Enter the company name.
7. Enter the contact person name in the company.
8. Enter the mobile number for the contact person.
9. Enter the valid email-id for the contact person or company.
10. Click here to save the updated User Details.

9 COVERAGE DETAILS

Coverage Details provides the coverage information of the user. User can view the default price, the assigned pricing and the special prefix pricing.

Coverage Details Of : smsplus **Default Price : € 0.XXXXXX**

Assigned Pricing

Country	Operator	Price (€)
Saudi Arabia	Etihad Etisalat Company (Mobily)	0.XXXXXX
	Saudi Telecom Company (STC)	0.XXXXXX
	zain	0.XXXXXX
South Africa	cell c	0.XXXXXX
	USAL licence holders	0.XXXXXX
United Arab Emirates	etisalat	0.XXXXXX
United Kingdom-G-I-J	UK Hutchison 3G Ltd	0.XXXXXX
	Cable & Wireless Guernsey Ltd	0.XXXXXX

Special Prefix Pricing

Country	Operator	Prefix	Price (€)
Hong Kong	Peoples TC	85248	0.XXXXXX
		85260	0.XXXXXX
	New World PCS Ltd	852978	0.XXXXXX
Saudi Arabia	zain	96659	0.XXXXXX
South Africa	mtn	2778	0.XXXXXX
		2783	0.XXXXXX
Spain	Vodafone	34617	0.XXXXXX
		34610	0.XXXXXX

[Recent User Routing Change Log](#) / [RecentSpecial Prefix Pricing Change Log](#)

1. Displays the default price assigned to the user
2. Click here to download Coverage Detail report in pdf format
3. Click here to view the recent assigned routing changed logs
4. Click here to view the recent special prefix routing changed logs

User can also view the last seven days routing changed logs and special prefix pricing changed logs.

Recent User Routing Change Log / RecentSpecial Prefix Pricing Change Log					
Routing Change Log					
Country	Operator	Old Price (€)	New Price (€)	Status	Date
South Africa	vodacom	0.XXXXXX	0.XXXXXX	UPDATED	2011-06-08 11:47:56
United Kingdom-G-I-J	T-Mobile (UK) Ltd	0.XXXXXX	0.XXXXXX	DELETED	2011-06-08 11:47:47
	UK O2 LTD(BT)	0.XXXXXX	0.XXXXXX	UPDATED	2011-06-08 11:47:47
	UK Orange	0.XXXXXX	0.XXXXXX	DELETED	2011-06-08 11:47:47

Recent User Routing Change Log / RecentSpecial Prefix Pricing Change Log					
Master Routing Change Log					
Country	Operator	Old Price (€)	New Price (€)	Status	Date
Spain	Vodafone	0.XXXXXX	0.XXXXXX	UPDATED	2011-06-08 11:48:18
		0.XXXXXX	0.XXXXXX	DELETED	2011-06-08 11:48:18